

# Ho Delia

>(+65) 93232193 ·

>[hodelia123@gmail.com](mailto:hodelia123@gmail.com)

><https://dhxp.github.io>

---

## EDUCATION

### >Bachelor of Arts, User Experience and Game Design

- Singapore Institute of Technology, Digipen Institute of Technology
- Sept 2021 - April 2025

### >Diploma in Information Technology

- Temasek Polytechnic, Singapore
  - Apr 2017 - May 2021
  - Poly Foundation Program ( 2017 - 2018 )
  - Diploma in Information Technology
  - Acquired A in completed modules:
    - Computational Thinking
    - Database Application Development
    - Mobile App Development
- 

## WORK EXPERIENCE

### Game Operations Associate

Sept 2025 - Now

#### HIGOGAME

- Monitored operational data, analyzed performance trends, and provided data-driven solutions for optimization.
- Tracked new feature and game launch performance, gathered user feedback, and supported product improvements.
- Managed backend operations configurations, including commercialization, analytics tracking, and monitoring systems.
- Assisted in resolving user issues and collaborated cross-functionally with marketing, business, and technical teams.

### >Employer Branding and Internal Communications Intern

Aug 2024 - Feb 2025

#### Scoot

- Assist in video storyboarding to convey key messages based on project requirements
- Maintain brand's consistency across all visual assets
- Support social media posting in various formats (such as news feed post, FB/IG story, IG reels, Tiktok etc) across Scoot's owned channels such as Tiktok, Instagram, Facebook and LinkedIn

### >Web Designer UI/UX

Mar 2021 - Aug 2021

#### Pixel Mechanics

- Designed and developed visually engaging websites for various clients, aligning with their brand identity and project objectives.
- Ensured timely delivery of projects by effectively managing multiple deadlines and prioritizing tasks within strict time constraints.

### >Web Designer UI/UX Intern

Jul 2020 - Dec 2020

#### Pixel Mechanics

- Designed and developed visually engaging websites for various clients, aligning with their brand identity and project objectives.
- Ensured timely delivery of projects by effectively managing multiple deadlines and prioritizing tasks within strict time constraints.

## EXPERTISE

- UI/UX
  - Wireframe
  - Storyboarding
  - User Flow
  - Game Design
- 

## PROJECT EXPERIENCE

### >Mobile Application for the Visually Impaired

*Shortlisted and showcased to the public in Tech For Good 2019*

- Devised to guide the visually impaired in crossing traffic junctions
- Implemented image classification and trained AI using Tensorflow Lite and Google Cloud Console
- Guided and lead the team through UI/UX design

### >AI-enabled Insurance Website

*Winner of PolyFinTech100 in the Insuretech Category*

- Showcased solution in Singapore Fintech Festival 2019
- Angular website for millennials to find suitable insurance agents using an AI model
- Incorporated and trained data collected in fieldwork and data given by mentor
- Guided and lead the team through UI/UX design

## ACHIVEMENTS

- 2021 ● • Edusave Skills Award
- 2019 ● • Shortlisted participant, Tech For Good Social Innovation Challenge 2019  
● • Winner, PolyFinTech100 API Hackathon, Insuretech Category
- 2016 ● • Edusave scholarships for government, government-aided and specialised schools
- 2015 ● • Edusave scholarships for government, government-aided and specialised schools  
● • Edusave Award for Achievement, Good Leadership and Service (EAGLES)
- 2014 ● • Edusave scholarships for government, government-aided and specialised schools
- 2013 ● • Edusave scholarships for government, government-aided and specialised schools

## SKILLS

- Technical Skills: Coding in Python, HTML, Angular, Java and C#
- Proficient in using Visual Studio Code to develop web applications
- Experienced in using Android Studios to build mobile application
- Able to use KNIME, Jupyterlab and JupyterNotebook to analyze and work with data
- Able to use Unity to design develop 2D and 3D games
- Able to use Adobe Software, Procreate to design and edit Art assets
- Cooperate and work successfully as a team in both school and work environment
- Demonstrate flexibility and adaptability, with strong multi-tasking capability
- Communicate effectively in different workplace environments
- Independent and takes initiative to ensure projects are done well
- Fluent spoken in English and Chinese

## REFERENCES

- Dr. Edirisinghe EM Nalaka S

Deputy Director, Temasek Polytechnic

Contact: 6780 6918